	OM,		ser Owner/Manager Interviewer		
		GREC. Michael	1	V ZAVADEL	BEOCHBER SON
		Toma of Class	D		
		Type of Clean	one Only)		
D	eral Purpose egreasing	Brake Cleaning		ingine Degreasing	Carburetor & Fuel Inject System Cleaning
Curre	ent Product C	urrent Weekly Usage	No. Mech	. Using Product	Test Product Weekly Usas
CRECAR		4-Cros surgencer		ECH.	6-CONS
		- The state of the	- Maria		10 - CALV -
	Question			User's Respon	se
	sufficiently	9ES			
Did you lik	e the delivery rate	965			
Did you lik	e the delivery pattern	YES			
Did it dry s	afficiently		-		
Did it adve	rsely effect substrates	4ES,			
metals, pla	stics, painted surface	s, etc) NO			
	duct have a smell	465	590-1-0		
Did it have	an objectionable odo	1 140			
Did it leave	an unacceptable resi	•	: At	REDUSE af a	ATE O
Did it have	too much foam	NO NEW	ED TO	Trest-up w	21/6/3
Cleaning vo	rsus current product.				
Terrible, alt	most as good, as good,	better) ALMOST A	S 60	OB OR AS	GOOD
arrent clea	more volume than y				A CONTRACTOR OF THE CONTRACTOR
	onger to clean	NO			
	e the product	NO	100000000000000000000000000000000000000		
		465 IT a	VAS OK		
Would you	buy the test product	NO			
ome or pe	buy the test product				
	buy your current pro	NO			
or home or	personal use	46S			
Vould you	switch to the test pro	duct		-	
if less expe	msive, if more exper	isive) NO			
Could you	clean adequately if yo	u bad			
only the tes	t product	PROBAGE Y	107000	O TAKE AND	TTTOMAL LARR
User Comm CL CA	ents NS BATTERS	e fores.			
Manager Co	mments				

Date	User	Owner / Manager Interviewer		er	Product LD.		
8/3/01	ESMAT	KDI	WARDO Jay		Jay Zav	1050	
			Type of Cle	anina l			
	eral Purpose egreasing	E	(Circle One Brake Cleaning		Engine Degressing		Carburctor & Fuel Injection System Cleaning
Curr	ent Product	Current V	Veekly Usage	No	Mech. Using Product	Lm	
Ford where	BRUCE CUNET		CANS		SALAT	,	est Product Weekly Usage
	Question				User's Resp	onse	
Did it clear	sufficiently					-	
Did von lik	te the delivery rate		1465				
	The second secon		965				
	te the delivery patt	em	YES				
Did it dry s	sufficiently		465				
Did it adve	rsely effect substra	ites					
(metals, pla	metals, plastics, painted surfaces, etc)		NO.				
	Did the product have a smell		NO		7277		
	an objectionable of		140				
Did it leave	an unacceptable r	esidue	NO				
	too much foam		NO				
Cleaning vo	ersus current produ	ict					
Did you us	most as good, as goo more volume that	d, better)	ALMOXT A	5 6	OOD		
current clea	mer	n your	1/0				
	longer to clean		NO				
	c the product		465	_			
	buy the test produ	rt	465				
Would you	buy the test produ	et for	463				
nome or per	rsonal use	VC 101	465				
Would you	buy your current p	roduct	723				
for home or	personal use		465				
Would you	switch to the test p	roduct					
if less expe	nsive, if more exp	ensive)	NO				
Could you o	lean adequately if	you had	11-1				
only the test User Comm			4ES		141-		
		Contract of the Contract of th				Lane Co	
	mments						

Genera Des Curren	al Purpose	Type of Cles	ning Perfe	ZAVANS	- CYBLA SOLV /
Curren			ning Perfe		
Curren				ormed	
Curren			One Only		
Curren	reasing	Brake Cleaning	I	Carboretor & Fuel Injection	
	C - C - C - C - C - C - C - C - C - C -				System Cleaning
1		errent Weekly Usage	No. Med	a. Using Product	Test Product Weekly Usag
SOMIVS	evs	6-CANS	ESU	1·T	6-CANS
	Question	1		User's Respon	ase
Did it clean	afficiently	45			
Did you like	the delivery rate	465			
	the delivery pattern				
Did it dry su	fficiently	465			
	ely effect substrates			20	
metals, plas	tics, painted surface:	s, etc) NO			
	uct have a smell	NO			
Did it have a	n objectionable odo	1 40			
Did it leave :	an unacceptable resi	ine NO			
Did it have t	oo much foam	NO	ara e e e		*
	sus current product.	000 88 POVAL DEDI		68	
Terrible, alm	ost as good, as good, b	etter) 45 G000		-	
	more volume than y	our			
current clear		NO			
	onger to clean	NO			
Did you like	the product	465			
Would you b	ony the test product	9ES			
Would you t	ony the test product f	for			-
home or pen	sonal use	4CS			
	uy your current pro	dnet			
	personal use	465			
Would you	witch to the test pro	duct			
fif less expe	nsive, if more exper	sive) Magne 7	F 115	S EXACUST	7,6
	lean adequately if yo	u had			
only the test		4ES			
User Comme	ents				
					+
			11-1		

Date	User	. (	Pener / Manag	er	Interviewer		Product LD.		
13400	ESMI'T	E	DUARDO	-	Jan ZAVAD	EC !	RED CYPSER SON.		
			Type of Cles	ning Perf					
	neral Purpose Degreasing	В	rake Cleaning Engine Degreasing			Cart	Carburctor & Fuel Injection System Cleaning		
Cur	rent Product	Current V	Veckly Usage	eekly Usage No. Mech. Using Product Test Product					
Donnes	0.55	60		Esu	47		CAYS		
	Question				User's Respon	nse			
Did it clean sufficiently			4CS						
Did you like the delivery rate			400						
Did you I	ike the delivery p	attern	465				-		
Did it dry sufficiently			465						
	ersely effect sub		1						
(metals, plastics, painted surfaces, etc)  Did the product have a smell		NO							
			NO		- 16				
	e an objectionable	-	NO	10000	*	-			
Annual Control of the	ve an unacceptabl		NO	W. T. C.					
	e too much foam		NO			-			
	versus current pro almost as good, as		AS 6004	)					
Did you	ise more volume	than your	43 600-						
current cl		min jour	NO		774				
Did it tak	e longer to clean		NO	2m = 5.01					
Did you l	ike the product		465						
Would yo	ou buy the test pro	duct	455	1000000			L. THINE WILLIAM		
	ou buy the test pro		No. of the last						
home or	personal use		465		23				
	ou buy your curre	nt product	ULC						
	or personal use	16	465			3197			
	ou switch to the to		11						
	pensive, if more		NAME 4	F LC	SS CXPCNS	TVE			
	u clean adequatel test product	y 11 you had	YES		-				
User Con	iments								
						1-1+			
							-		

Degre	Purpose	$\epsilon \rho_{\ell}$	Type of Clea			RED THREE S			
Degre Current			Type of Clea		RED THREE				
Degre Current				ning Perfor	med				
Degre Current			(Circle	One Only)					
	General Purpose Degreasing Be		rake Cleaning		gine Degressing	Carburctor & Fuel Injecti System Cleaning			
SCHNESON	Current Product   Current			veekly Usage No. Mech. Using Product Test Product Weekly					
	5	2-01	/S	RENC		2-CAYS			
	Question			τ	Jser's Respon	ese			
Did it clean sufficiently			YES						
old you like the delivery rate			465						
Did you like the delivery pattern			9CS			****			
Did it dry sufficiently			405						
Did it adversel	y effect sub	strates	The state of the s						
(metals, plastic	cs, painted sa	irfaces, etc)	NO		2				
Did the produc	Did the product have a smell		NO			The treatment			
Did it have an	objectionab!	e odor	NO		- Andrew Williams				
Did it leave an	unacceptab	le residue	NO		218/2				
Did it have too	much foam		NO						
Cleaning versi (Terrible, almos			ALMOST	45 600	o .				
Did you use m	ore volume		NO		-				
Did it take lon			NO	- State Cartes		Total Control of the			
Did you like t	-		40, 44	SIN					
Would you bu		oduct	NO		- F				
Would you be home or perso	y the test pro		NO	8					
Would you bu	y your curre	nt product	YES	THE STATE OF THE S					
Would you sw (if less expens	vitch to the to		NO						
Could you cle only the test p	an adequatel		YES,		(4)				
User Commen DTDN17	turck T CLCAN	THE CL	CANCO WA	S AS G	00D AS -	THE			

and a lama	Owner / Manag	er Interview	er Product LD.
3/14 ALTEROME	EDUARDO	Jon S	RED CYBIA S
		ning Performed	
		One Only)	
General Purpose Degressing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning
Current Product Cn	rrent Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CLEANER PART 16	many loser	ALTEROME	6-CANES
Question		User's Resp	onse
Did it clean sufficiently	UCC	•	
Did you like the delivery rate	4ES		
Did you like the delivery pattern	4ES		
Did it dry sufficiently	465		
Did it adversely effect substrates (metals, plastics, painted surfaces			
Did the product have a smell	NO		
Did it have an objectionable odor	HO		
Did it leave an unacceptable resid	ne NO		
Did it have too much foam	2000		
Cleaning versus current product.			
Terrible, almost as good, as good, be	etter) AS Govern	0	
Did you use more volume than yo current cleaner	NO	- 2	
Did it take longer to clean	NO		
Did you like the product	465		
Would you buy the test product	905		
Would you buy the test product for	or .		
nome or personal use	465		
Would you buy your current produce			
for home or personal use Would you switch to the test prod	- MO		
if less expensive, if more expens	sive) 465		
and expensive, it more expens	had 74-0		
Could you clean adequately if you	465		

Date	User		<i>BLU€</i> Owner/Manage	er	Interviewer	Product LI	
13/164	Noto	G	779		JON Z	RED CUBER -	
,			T	· D 6			
			Type of Clear (Circle)	One Only			
Gen	egreasing	, E	rake Cleaning		lugine Degreasing	Carbureter & Fuel Injection Cleaning	
Corr	ent Product	Operant V	Veekly Usage	No Ward	. Using Product	I was a second	
			CAN S		- d	Test Product Weekly Use	
		307-21 3013				- Court	
	Question		1		User's Respon	se	
Did it clean	sufficiently				-7.27-279		
Did you like the delivery rate			465				
	-		465				
	the delivery patter	n	465				
Did it dry sufficiently		465					
Did it adve	rsely effect substrate	es					
metals, pla	astics, painted surfac	es, etc)	NO				
	Oid the product have a smell		465				
	an objectionable od		NO				
	an unacceptable res	sidue	NO	III-STORES			
	too much foam		NO				
Cleaning volume Terrible, ab	ersus current produc most as good, as good	better)	Acriosi				
Did you us	e more volume than	your	VIL.				
current clea	ener	10.580	MAGG, 465				
Did it take	longer to clean		NO				
	c the product		465				
	buy the test product		465				
	buy the test product	for					
	ersonal use		465				
	buy your current pro r personal use	oduct	465				
Would you	switch to the test pr	odnet					
if less exp	ensive, if more expe	ensive)	NO				
Could you	clean adequately if y	ou had					
only the tes	st product		463				
Jser Comu	ieuts		0				
DOZZE	Will OK CO	Cex	EEL BEAR	Troll	GREASE	-9-BRAKE	
NEN	TACED TO	BAKE	THE CAN	1 Fact	ORE USE	1.0	

Date	User		<i>BLU∈</i> Owner/Manag	er	Interviewer		Product L.D.	
13/169	Noso	6	=714	77	HON Z		RED CHOSED SOL	
			THE RESERVE THE PERSON NAMED IN COLUMN 2 IS NOT THE OWNER.	One Only)	OPENIA.			
	neral Purpose Degreasing		rake Cleaning	F	gine Degressing		retor & Fuel Inject System Cleaning	
Car			Veekly Usage	No. Mech.	Using Product	Test Per	duct Weekly Usas	
		CAUS	M:		2	ANS		
Question				Į	Jser's Respon	se		
Did it clea	m sufficiently							
Did **	de de Ev	465						
	ike the delivery rate	465						
	ke the delivery patt	tem	465					
Did it dry	sufficiently		465					
Did it adversely effect substrates metals, plastics, painted surfaces, etc)		NO						
Did the product have a smell		465						
Did it hav	e an objectionable o	odor	NO					
Did it leav	re an unacceptable	residue	NO					
Did it hav	e too much foam		NO					
Temble, a	versus current produ dinost as good, as goo	od, better)	Acros	7 .				
Did you u	se more volume that	m your	10,000	1 1		-		
Did it tale	longer to clean		MAYBE, 465					
	ke the product		NO.					
	n buy the test produ	vet	465					
	u buy the test produ		465					
nome or p	ersonal use	NA TOI	465	F3				
Would yo for home	u buy your current; or personal use	Acordon 7	968					
Would your	n switch to the test pensive, if more ex	pensive)	40					
Could you	clean adequately in est product	f you had	465		ž.			
User Com CaxiR DIRT,	NECO 70	of UN	FEL BEAL	REAL GO	GREASE RE USE	74	SPAKE	

Date	User		BLOG L Owner / Manage	er	Interviewer		Product LD.	
131/04 1	1000	60	=04		Jan Z		Ben Cypea S	
( ( )		-111					TALL LANGE	
			Type of Clear					
-	15	-		One Only		1.0		
	ral Purpose greasing	rake Cleaning	-	Engine Degressing	Carl	buretor & Fuel Injecti System Cleaning		
		7		1				
-	nt Product		Veeldy Usage		h. Using Product	Test Pr	roduct Weekly Usag	
ALS BA	akt citani	13-2	CANS	Mo	30	12	CANS	
	Question				User's Respon	se		
Did it clean	Did it clean sufficiently						-	
P.11 - 15		GES.	_					
Did you like the delivery rate			4ES					
Did you like	e the delivery pa	ttern	465					
Did it dry sa	ufficiently		465		***************************************			
	sely effect subs				Lawrence Co.			
	stics, painted su		NO					
-	Did the product have a smell		465					
Did it have	an objectionable	odor	140					
-	an unacceptable	residue	NO				100	
Did it have	too much foam		NO				- 11/1/2004	
	ersus current pro nost as good, as g		ALMOST	Statement				
	more volume ti		ALINOSE		77.7			
current clea			MUBE	YES	+0			
Did it take l	onger to clean		NO	Secretary and the	THE STATE OF THE S			
Did you like	e the product		465					
	buy the test pro-		965					
Would you home or per	buy the test pro	duct for	465	1				
	buy your curren	t product	0.03		(F)			
for home or	personal use	-	465				46.79	
	switch to the tes		1.00					
	ensive, if more		NO					
only the tes	clean adequately	n you had	465					
User Comm	ents	DHEEL SHAILE	BEARTA	16 61	CASE FORE USE			

	No So	66					Product LD.		
			Eury Jone 2		14 Z	Ben Cypen			
			Type of Cleani	ing Perfor	med				
			(Circle O						
	ral Purpose greasing	В	rake Cleaning Engine Degressi			Carburetor & Fuel Injection System Cleaning			
Curre	nt Product	Current W	eckly Usage	No. Mech.	Using Product	Test Pr	oduct Weekly Usage		
ATS BA	AKE CLEAN	3-3	CANS	May	o .	120	PANS		
	Question	-	70-27	τ	ser's Respon	Se			
Did it clean sufficiently									
D:1			<u>GES</u>						
Did you like the delivery rate			HES						
	the delivery patter	n .	465	20					
Did it dry s	ufficiently		465						
Did it adver	sely effect substrate stics, painted surface	es etc)	NO		4:				
Did the pro	duct have a smell	ea, ea,	465			70			
Did it have an objectionable odor		or	NO		-				
	an unacceptable re	and the same of th	NO			-			
Did it have	too much foam		NO						
Cleaning vo	rsus current produc	t.							
(Terrible, alr	nost as good, as good	, better)	ALMOST						
current cles	more volume than	your	MUSE 5	1.c	10				
	onger to clean	-	NO	-					
	the product	8 V. Z	465						
	buy the test produc	t	465						
Would you home or pe	buy the test product	t for	465		- CAMBO				
Would you	buy your current pr	odnot	765						
	personal use	oddica	463						
Would you	switch to the test pr	oduct							
(if less expe	asive, if more exp	ensive)	NO						
Could you	dean adequately if	you had	· ·						
only the tes			465						
User Comm		10000	2440-	100	1100				
MICE	ED ON CUI	HEEL	ISCARTAGO	0 600	ASE USE				
172071	10 30	11-6-	10 C CHA	1.70	oct Dif				
Manager C									

Date User	Owner / Man	ager	Interviewer	Product I.D.
STACY B. CERYANTES	GE114.	3	IN ZAVADE	L Rep Capen Sac.
		leaning Perfo		
General Purpose Degreasing	Brake Cleaning	cle One Only)	ingine Degressing	Carburetor & Fuel Injection System Cleaning
	urrent Weekly Usage	CONTRACTOR STATE	. Using Product	Test Product Weekly Usage
BRIEF CLEW O	9-4 CANS	R. CER	VANTES	1-CAN
Question			User's Respon	se
Did it clean sufficiently	NO	-		
Did you like the delivery rate	405			
Did you like the delivery pattern				
Did it dry sufficiently	NO			
Did it adversely effect substrate (metals, plastics, painted surface	5	-		
Did the product have a smell	NO			
Did it have an objectionable odd	140			
Did it leave an unacceptable res	120			
Did it have too much foam Cleaning versus current product (Terrible, almost as good, as good,				***
Did you use more volume than y	better) TERRIBLE  OUT  968	C=	1	
Did it take longer to clean	465			
Did you like the product	NO	1000		
Would you buy the test product	NO			
Would you buy the test product home or personal use	NO	17	14.	
Would you buy your current pro for home or personal use	965			
Would you switch to the test pro (if less expensive, if more expe	nsive) NO		7,457 (24,004)	
Could you clean adequately if yound the test product	ou had			
User Comments DEDNI REMOVE 741	May Englated	- Ruan	- MEY D	PTAL CORRECT
ATS BRAKE CLEAN	asover Ben	cate of D	TA Remaie	THE SAME CRE

Date	User		Owner / Manager		Interviewer		Product I.D.
12/01	ENERFONE-	C	674	J	y 2	RED CHIER SE	
_			T				
			Type of Cleani (Circle O	ng Perform	ned		
6	eneral Purpose		Brake Cleaning		ine Degressing	C	
	Degreasing		•	Ling	In Degressing	Car	buretor & Fuel Injection System Cleaning
	rrent Product		Weekly Usage	No. Mech. U	sing Product	Test P	roduct Weekly Usage
ES 13	PIKE CLEAN	3-0	4~5			6	2-crys
	Question						
				Us	er's Respon	se	
	an sufficiently		465		- 777		
	like the delivery rat		465				
	like the delivery pa	ttem	46.5				
Did it dry	sufficiently		465				
metals, 1	versely effect substi plastics, painted sur	faces, etc)	NO.				
Did the p	roduct have a smell	The same of the sa	NO				
	ve an objectionable		NO			_	
Did it lea	ve an unacceptable	residue	NO				
Did it ha	ve too much foam		NO			_	
Terrible,	versus current prod almost as good, as go	od better)	AS GOOD				
Did you i	ise more volume the	an your	NO				
Did it tak	e longer to clean		NO				
old you l	ike the product		465		-		
Vould yo	on buy the test produ	net	483				
Vould yo	ou buy the test produ	uct for	2017/10/20				
Vould vo	personal use ou buy your current		465				
or home	or personal use	product	1				
Vould vo	n switch to the test	duct	465				
fless ex	pensive . if more ex	mensive)	Muse				100
ould you	i clean adequately i	f you had	MUSE				
nly the to	est product		46S				
Ser Com	ments	Thetal	CHISER SOLL	177			
fanager (	Comments						

Date	User	i	Owner / Manage	er	Interviewe	г	Product LD.
8/3/01	SEAN		EHY		Flay Z	-	CHIED SEN
1/				-	Hay C		CYBETT SEV
			Type of Clear	ning Per	rformed		
			(Circle	One On	ly)		
	eral Purpose legreasing	Q	Brake Cleaning		Engine Degreasing	Car	buretor & Fuel Injection System Cleaning
Curr	ent Product	Current 1	Weekly Usage	No. M.	ech. Using Product	Tout	
ATS BRAD			tus -4-cays		/	2	roduct Weekly Usage
		11 6					CAMS
	Question			1,622	User's Respon	use	
Did it clea	n sufficiently						
		+1	NO				
Did you lil	ke the delivery ra	ate	YES				
Did you lil	ke the delivery p	attern					
	sufficiently		465				
	_	10.70	465				
Did it adve	rsely effect subs	trates	17 (10-11-11-11-11-11-11-11-11-11-11-11-11-1				
Did the pro	astics, painted su	rfaces, etc)	NO.				
Did the product have a smell Did it have an objectionable odor		465					
			INO			1	
	an unacceptabl	e residue	NO		0112		
Did it have too much foam		NO					
Cleaning v	ersus current pro most as good, as g	duct.					
Did you us	e more volume t	han wour	TERRIBLE				
current clea	aner	inii you	NIA				
Did it take longer to clean		465					
	the product		NO				
Would you	buy the test prod	duct	NO				
Would you	buy the test prod	fuct for					
home or pe	rsonal use		140				
for home or	buy your curren r personal use	t product	1115				
Would you	switch to the tes	tamdact	YES				
if less exp	ensive, if more	mensive)	NO				are: - Vicini
Could you clean adequately if you had		NO					
only the tes	t product	15	NO				
User Comm	euts						
Manager Co	mments			***************************************			

Date	User		Owner / Manage	r	Interviewer	Product I.D.
1/34/04 1	Row	Roy	KRAVETTSKY	-	av Z	
			74,017272.570.7		av x-	RED CHER SON
			Type of Clean	ing Perf	ormed	
			(Circle (	One Only	)	
	eral Purpose		Brake Cleaning		Engine Degreasing	Carburetor & Fuel Injecti
	egreasing					System Cleaning
Curp	ent Product	Correct 1	Weekly Usage	Tar. 35		
MOC. 30	ent Product	612 6			h. Using Product	Test Product Weekly Usag
-114	ELS LINE	C 702 6/1	W. STELLE	1-116	ech Testep	3-CANS.
	Question				YI I N	
	30-23-37-38-68-1E-				User's Respons	se .
Did it clean	sufficiently					
	- Andrews Control		14ES			
Did you lik	the delivery ra	te	965			
Did you lik	the delivery pa	aftern				
			965			
Did it dry s	ufficiently		465			
Did it adve	sely effect subs	trates	1/6	_		
(metals, pla	stics, painted su	rfaces, etc.)	NO .			
Did the product have a smell		405				
Did it have an objectionable odor		NO				
Did it leave	Did it leave an unacceptable residue					
	too much foam	reamine	,40	_		
			NO			
Terrible alm	ersus current pro post as good, as g	duct.			727 10 10	
Did von nse	more volume ti	oou, better)	AS GOOD 45	WIATER.	BASE BRAKE	COASHER
current clea	ner	ian you	NO			
	onger to clean		NO			
Did you like	the product		NO	_		
	buy the test prod	het		-	-	
Would you	buy the test prod	net for	NO			
ome or per	sonal use		40			
Would you	buy your current	product	7,50	-		
or home or	personal use		4E-5			
Would you	switch to the test	product	,			
if less expe	nsive . if more e	xpensive)	NO			
ould you c	lean adequately	if you had	A CONTRACTOR OF THE PARTY OF TH			
nly the test	product		YES			
Ser Comme	NOT BUY	DUEDN'T	GOORK ANY	BETTER SS	THEN RATCH	L BASED BELLELAN
		200			There	

Date	User		Owner / Manag	ger	Interviewer	Product I.I
\$15/04	MNITE	COL	TRAM	-	Joy Z	BED Croses
			Type of Cle	ning Per	formed	
			The second secon	One Onl		
General Purpose Br Degreasing		Brake Cleaning		Engine Degreasing	Carburetor & Fuel Inject System Cleaning	
Curr	Current Product		Weekly Usage	No Ma	ch, Using Product	To a The state of
Beenga	cg.L		CANSYLIK		ELO	Test Product Weekly Us
-	Question		T		TI	
	WALLSON TOWN				User's Respon	se
Did it clear	sufficiently			***		
Did you like	e the delivery ra	<b></b>	4E5			-9
			965			
Did you lik	e the delivery pa	ittem	465			
Did it dry s	ufficiently			. Ly		
Did it adve	rsely effect subs	trates	965, 510			
metals, pla	stics, painted su	rfaces, etc)	NO -			
Did the pro	duct have a sme	II	NO			
Did it have an objectionable odor		NO				
Did it leave	an unacceptable	residue	NC			
Did it have	too much foam		NO			
Cleaning vo	rsus current pro	duct.				
Terrible, alr	nost as good, as g	ood, better)	ALMOST	is Good	0	
aurrent clea	more volume th	ıan your	440. 4			
Did it take I	onger to clean		MYBE W			
Did you like	the product		465			
Would you	buy the test proc	luct	465			
Would you	buy the test proc	uct for			-	
ome or per	sonal use		965			
or home or	buy your current personal use	product	965			
Would you	switch to the tes	product				
Would you switch to the test product if less expensive, if more expensive)		NO				
Could you o	lean adequately	if you had	7. 4			
nly the test	product		463			
ser Comme	ents					

Date User			Owner / Manag	er	Interviewer Prod			
8/13/04 N	ANLTO		SUNTRAM	de	My ZAVAR	TL	RED CHBER Sa	
			Type of Clea	ning Perfo	med			
-			(Circle	One Only)				
General Purpose Degreasing			Brake Cleaning	ning Engine Degreasing			rburetor & Fuel Injection System Cleaning	
Current	Product	Current	Weekly Usage	W 25 1				
CRUTTE BOY	195-1- Piers		LAUS	No. Mech.	Using Product	Test 1	Test Product Weekly Usage	
		17 00 0	2162	Mark	10	1370	AUS	
	Question			τ	ser's Respon	tse		
Did it clean su	CONTRACTOR.	-21/0	YES	-				
	ne delivery rate		45					
Old you like th	e delivery par	tem	465					
Did it dry suffi	iciently							
Did it adversel	y effect substr	ates	465					
hid the produc	s, painted surf t have a smell	taces, etc)	No			200		
	objectionable		NO			7		
id it leave on	oojecuonable	odor	NO					
oid it have too	unacceptable	residue	NO					
			NO					
Terrible almost	s current prod as good, as goo	nct.						
hid you use mo	ne volume tha	n vour	SETHILLIAN TER	RTBLE &	- ALLHOST A	S GO	00	
urrent cleaner		a your	NO					
id it take long	er to clean		465					
id you like the	product		NO		-			
ould you buy	the test produ	ct	NO					
ould you buy	the test produ	ct for	-110					
ome or person:	al use		NO					
r home or a	your current p	roduct	Care		24617			
r home or per	sonal use ch to the test p	madu et	9ES			Le site		
less expensiv	e, if more exp	nottice)	110				The state of the s	
buld you clean	adequately if	you had	NO					
ly the test pro	duct	,	9ES					
er Comments	, 13UT NIC	T GF		AS G	20D 45	WIST	e crafican	
	ents							

Type of Cleani (Circle O		Carburctor & Fael Injecti System Cleaning Test Product Weekly Usag
(Circle O	ne Only) Engine Degreasing No. Mech. Using Product	System Cleaning Test Product Weekly Usage
(Circle O	ne Only) Engine Degreasing No. Mech. Using Product	System Cleaning Test Product Weekly Usage
eckly Usage	Engine Degreasing  No. Mech. Using Product	System Cleaning Test Product Weekly Usag
		Test Product Weekly Usas
₩5 I	WITHTAM	S)
	COMPANIE CONTRACTOR	2-cons
	User's Respon	
YES		
111		
		-
/	ALMOST AS GO	000
465		
NO	-	
40		
NO		
100000000		
465		
14.0		
NO		
Urc	The state of the s	
	GES GES NO	GES  GES  NO  NO  NO  NO  NO  OK, NOT ANDST AS GO  NO  YES  NO  HO  NO  NO  NO  NO  NO  NO  NO  NO

Date	User	Owner / Manager		Interviewer		Product I.D.	
8/13/04/	WILLIAM	GUNTRAM	For	ZAVADE		RED CHISCH SON	
		Type of Cleani	ing Perform	ed			
Ge	neral Purpose Degreasing	Brake Cleaning	Engine Degreasing Carburctor & Fuel I				
	Degicasing					System Cleaning	
Cur	rent Product Cur	rent Weekly Usage	No. Mech. Us	to P	1		
EDWINE.	ELECTRICAL STATES	2 CANS	Company of the same of the sam		rest Pr	Test Product Weekly Usas	
	The second second	5,775	WILLIE	AM	25	747	
	Question		Use	r's Respon	se		
Did it clea	in sufficiently	N. A. 1500					
D'I I		4E3					
Dia you h	ke the delivery rate	463		-			
Did you li	ke the delivery pattern						
	sufficiently	465					
		465		Alle distant			
Did it adv	easely effect substrates						
metals, pl	astics, painted surfaces,						
	oduct have a smell	NO					
old it have	an objectionable odor	NO					
Old it leav	e an unacceptable residu	e NO					
	too much foam	NO					
Cleaning v	ersus current product.	,			_		
Did you no	most as good, as good, bett e-more volume than you	er) OK, (NOT.	REPUTEL S	T NOT AL	MUST	43 600d	
urrent cle	emore volume than you	No					
	longer to clean	465					
oid you lik	to the product						
Vould you	buy the test product	NO		-			
Vould you	buy the test product for	NO					
ome or pe	rsonal use	NO					
Vould you	buy your current produc	t					
or home or	personal use	465					
floor mon	switch to the test produc	t					
onld won	asive, if more expensivelean adequately if you h	e) ///					
ly the tes	product	ad GES					
er Comm	TAKE A LITTLE	G LONWER.					
	Y						
anager Co	mments						

Date	User		Owner / Manager	r	Interviewer	Product LD.
8/3/04	FRINSTSCO	Ni	KE HAUSER	Har	5	RED CHEER SU
-			Type of Clean	ing Perform	ned	
			~ ~	ne Only)		
G	eneral Purpose Degreasing		Brake Cleaning		ne Degreasing	Carburctor & Fuel Injecti System Cleaning
Cu	rrent Product	Current	Weekly Usage	No. Mech. I	sing Product	Test Product Weekly Usag
MOC B	PARCE CONSH		CANS	FRANSES		2-CMS
	Question		1	Us	ser's Respon	se
Did it cle	an sufficiently		0/6			
Did you	like the delivery ra	te	465 465			
Did you	like the delivery pa	item	465			70.5
Did it dr	sufficiently		HES BUT S	J.v.		
(metals,	versely effect subst plastics, painted su	rfaces, etc)	NO	2000		
Did the product have a smell		465			and the second s	
Did it have an objectionable odor			NO			
	ve an unacceptable	residue	NO			
	ve too much foam		140			
Cleaning (Terrible,	versus current pro- almost as good, as g	duct.		r.O. Mat	AS Condide	CYSER SON 22
Did you current c	ise more volume ti	an your	NO		-	- 1000 300 42
	c longer to clean		NO			
	ike the product		NO			
Would yo	on buy the test proc	huct	NO			
Would yo	on buy the test proc	uct for				
nome or	personal use		NO	+		
Would ye	ou buy your current	product				
Would a	or personal use on switch to the tes		NO		-	
if less ev	pensive, if more e	( product	NO			
Could vo	u clean adequately	if you had	NO			
only the t	est product	a you mud	NO			
User Cou	t Clean a	s wee	L AS SAAK	ce cec	AMER OR	2 CYBER SON 7
Managar	Comments			20-7911-2		